



Back Office Support Services (B.O.S.S.)



Has your behavioral health nonprofit been negatively impacted by the economy, past staff, or inexperienced board members? Are you the best at implementing your programs but overwhelmed by financials, grant reporting, and nonprofit logistics? Does your behavioral health nonprofit wish it could do more with less? If you are great at what you do but don't have time to do it all, then you probably need Back Office Support Services (B.O.S.S.), a program of Mental

Health America of Middle Tennessee.

Nonprofit collaboration no longer consists of putting each others' logo on brochures. Shared programming, shared advocacy, shared office space, employee sharing, mergers, and partial mergers must be intentionally sought in order to survive in today's nonprofit world. This begins with a commitment from leadership – the board and CEO.



B.O.S.S. is a shared, seamless approach to serving overlapping populations. It was developed to defragment the behavioral health community, to leverage resources, to identify shared community, to serve more people, and to serve our current populations better. B.O.S.S. increases your nonprofit's knowledge, services, and resources, while decreasing duplicated services.

In FY2014, B.O.S.S. collectively saved \$412,000 to serve 22,720 more clients who needed counseling, suicide prevention, early intervention programs, or access to recovery services.

B.O.S.S. participants select the services they desire, and a package is customized to meet their specific needs – whether it's short-term consulting or ongoing services. Current and past B.O.S.S. participants include Davidson County Drug Court Foundation, Eating Disorders Coalition of Tennessee, Girls on the Run, LeadingAge Tennessee, Prader-Willi Syndrome Association of Tennessee, Refuge Counseling Center, Tennessee Coalition for Mental Health & Substance Abuse Services, Tennessee Licensed Professional Counselors Association, and Tennessee Psychiatric Association.

B.O.S.S. has been recognized by the Nashville Business Journal, Center for Nonprofit Management, HCA Foundation, Lipscomb University, and nominated for local and national innovative programming awards.

For more information about B.O.S.S., contact Mental Health America of Middle Tennessee at (615) 269-5355.